



Terms and Conditions: September 2022

When and Where:

KELVIN GROVE: EVERY SATURDAY- We are situated in Blamey Street and Musk Ave Kelvin Grove. Our advertised times are from 6am till 1:00pm every Saturday all marketeers are to stay until 1:00pm. Marketeers must not pack up early., unless Management advises otherwise

RIVERSIDE IN THE GARDENS: EVERY SUNDAY- Alice St, Forecourt at the end of Albert Street, City Botanic Gardens, Brisbane. Our advertised times are from 8.00 am till 3.00pm every Sunday All marketeers are to stay until 3.00pm. Marketeers must not pack up early. The public expects the market to be open until 3.00pm. Vendors must be set and ready to trade by 7.30am.

Stall Numbers will be provided on arrival by the Market Manager.

APPLICATIONS: Must be made online at our www.queenslandmarkets.com.au All licences and required photos for the application must be uploaded along with application.

Food Stalls: All food stalls must be licenced; this must be produced upon application and will not be approved to trade until produced. Licences must be displayed and or able to be produced if asked. Health and Safety must be correctly adhered to at all times. Public Liability and Product Liability will also be required to trade and produced upon application.

RENT: Must be paid online once Application is Approved, using the approval code provided. A receipt is produced through Paypal upon payment.

Your site fee is calculated based on site and stall size (small, medium, and large plus GST), use of electricity and any special needs. Power and special requirements will incur extra charges.

NO SHOW: A No-Show with no written notice, will forfeit the days rent and or be required to be paid. Written notice should be at least 48 hours prior to Market date booked. Situations whereby an Emergency occurs, where no written notice is received will be considered at the discretion of the Market Manager.

DATE CHANGES/CREDITS: We accept date changes with no penalty 5 days or more from your booking. Please advise in writing to office mspeterhackworth@gmail.com

Please advise the new date you would prefer, and we will advise if we are able to accommodate. Please note that as we protect vendors by limiting the number of same vendors at each market the new date you request may not be available.

WET WEATHER POLICY: We trade every Sunday rain or not and we expect all the permanent marketeers to be in attendance every week, or please advise if you are unable to attend at least 48 hours prior.

If a Market is to be cancelled due to extreme Weather conditions, we will endeavor to contact you directly, however the announcement will be made on our social media platforms.

Facebook/Instagram: Riverside at the Gardens Markets
Kelvin Grove Village Markets

INSURANCE:

All Market Stall Holders must hold their own Public Liability Insurance.

If you need to organize insurance, you may wish to try:

Netinsure phone 0296046166 email info@netinsure.com.au

Traders Voice phone 1300572722 email enquiries@tradersvoice.com.au

Or AAMI. Your own Insurance Company may also be able to assist.

Smoking:

Under Queensland Law, both Kelvin Grove and Riverside in the Gardens Markets are Smoke Free Zones.

Management reserves the right to the following

- The Manager can at any given time and without prior notice, re-locate a stallholder to another position within the markets.
- Direct the stallholder to remove products from a stall.
- Direct the stallholder to undertake changes to a stall to reduce any perceived or real public risk.

Further the Manager reserves the right to remove or have removed a stallholder

from The Village Market should they

- Fail to abide by the instruction of the manager or staff of The Village Markets.
- Display any foul language, act in an offensive way or display violent or aggressive behavior toward management, staff, other stallholders, customers or the general public.
- Fail to abide by the parking regulations.
- Fail to abide by any other guidelines or regulations as set out in this document.
- Be found to occupy a stall under the influence of illegal drugs or alcohol.

Email-mspeterhackworth@gmail.com office 0738702807

Gian- 0413 750 220-Kelvin Grove

Michaele 0415-380-771 -Riverside at the Gardens

Peter 0499-991-228

DISPUTES/CODE OF CONDUCT: Never attempt to resolve a Market problem yourself. You must NOT get into any conflict with customers, or other Marketeers. We have a zero-tolerance policy towards aggressive behavior from anyone. The Peter Hackworth Group reserves the right to accept or refuse any new stallholder application. We also reserve the right to discharge any permanent or casual stallholder should they display aggressive or violent behavior towards anyone.

We ask that you are kind, considerate of others at all times. Please make sure that you work safely and ensure the safety of others at all times.

FIRST AID/ACCIDENTS: If an incident occurs, please call an Ambulance in the first instance, then contact the Market Manager immediately. All Incidents/Accidents must be reported to the Market Manager.

COVID: Government Covid Safe Practices must be followed. We will advise at the earliest if we are advised of any changes to Trading conditions affecting the Day Trade.

PARKING:

KELVIN GROVE: Vehicle access is up to 5:30am and again from 1:00pm in the afternoon. No vehicles can access the area before 1:00pm Lots of Street parking along with the Car Park underneath shopping center.

RIVERSIDE IN THE GARDENS: You may drive into your site then take everything you need out of your car and immediately park your car either in the surrounding streets, or in one of the many parking stations. We have a parking station just in Margaret St that cost \$7 for the day called FIRST PARKING
You must agree to abide by the instructions of the manager and staff of Riverside Markets regarding parking/unloading of vehicles at the market

GENERAL RULES:

1) New Lines

You must get permission to add new items to your stall, when you start at the market you will be asked to fill in a registration form which will include a list of the products you intend on selling. This applies to every stall including food stalls and fruit and veggie stalls. Every Marketeer must sign the Registration Form & agree to abide by Terms and Conditions on the Website, when making a booking. These markets maintain and enforce a No Counterfeit Products Policy. At these Markets the proprietors and well know brand owners investigate any sale or purchase of Counterfeit Merchandise at this location. Offending vendors may be evicted If you require clarification of any of these guidelines or further information, please speak to the Market Manger or call The Peter Hackworth Group office, ... 07 3870 2807

2) Presentation

All Stall presentation must be of a high standard, Peter Hackworth Group, reserves the right to manage the display, signage, and general trading to comply with the terms stated to us by Council.

3) Tent/Marquee/Gazebo/Umbrellas

All structures must be weighted and or tethered so they are secured for weather events. These structures in the event of bad or unexpected weather, unsecured can endanger the public.

Umbrella's must have a weighted base and they must be attached and not able to separate.

4) Electrical Compliance

Power requirements must be advised upon application and or advised prior to trading day. All Equipment, Cords, Leads etc must be tested and tagged.

5) Social Media

We encourage you to follow and share our social media for the best exposure on the day. Our Social Media Manager will often be onsite taking photos for posting. We may ask from time to time for product photos if none on hand for social media posting.

Any negative comments posted by Vendors will not be tolerated and will result in expulsion/termination from the Markets.