

## RIVERSIDE AT THE BOTANICAL GARDENS MARKET & ALBERT STREET

### GENERAL GUIDELINES

Dear Marketeer

Thank you for your interest in the Riverside & Albert Street Markets, following is a list of guidelines set out to help you when you become involved in this market

### Where and When

We are situated at **Alice St. Forecourt at the end of Albert Street, City Botanic Gardens**, Brisbane. Our advertised times are from 8.00 am till 3.00pm every Sunday **All marketeers are to stay until 3.00pm**. Marketeers must **not** pack up early. The public expects the market to be open until 3.00pm. White tent tops only in the Gardens.

### Products

The emphasis of this market is on handmade craft, imported or locally made, artist's creations and unique services. This does not mean we will not have any other products or services, in the market, but it will be at the discretion of the manager. We also have a selection of World Street Food, Coffee, juices etc.

**All Boxes and Rubbish** must be taken home. Keep your site clean. Clear up at end of Trading. No Rubbish must be left on site.

### Permanent Marketeers

Must be fully set-up and operational by **7.45am** every Sunday. If you are having problems or running late you must call or you will lose your space. You must also advise if you will be absent due to illness, hardship or annual holidays. All permanents may be absent one month per year and retain their site; anything beyond this time must be negotiated with the manager.

### Casuals

Casuals are by **pre arrangement** with the office 3870-2807 or **Manager Michaele on 0415-380-771** Peter – 0499-991-228 Please book on Monday morning to ensure a spot

### Parking

You may drive in to your site then take everything you need out of your car and immediately park your car either in the surrounding streets, or in one of the many parking stations. Please see the last page for parking .

You must agree to abide by the instructions of the manager and staff of Riverside Markets regarding parking/unloading of vehicles at the market

Email [Mspeterhackworth@gmail.com](mailto:Mspeterhackworth@gmail.com).. Office 38702807 mobile 0415380771

**Never** attempt to resolve a Market problem yourself. You must NOT get into any conflict with customers, or other Marketeers. We have a zero tolerance policy towards aggressive behaviour from anyone. The Peter Hackworth Group reserves the right to accept or refuse any new stallholder application. We also reserve the right to discharge

any permanent or casual stallholder should they display aggressive or violent behaviour towards anyone.

### **Insurance**

All Market Stall Holders must hold their own Public Liability. We are willing to cover you with our Public Liability if you are just starting out, unless you sell food or products that are applied to the skin or ingested, in which case you must have your own insurances.

If you need to organise insurance, you may wish to try

**Netinsure phone 0296046166 email [info@netinsure.com.au](mailto:info@netinsure.com.au)**

**Traders Voice phone 1300572722 email [enquiries@tradersvoice.com.au](mailto:enquiries@tradersvoice.com.au)**

Or your own insurance company

### **Wet Weather Policy**

We trade every Sunday rain or not and we expect all the permanent marketeers to be in attendance every week, or please advise if you can't come.

### **Prices**

Our pricing policy is based on a number of things, including the frontage and depth of your stall, as we have limited space available.

The following is a guide only as other factors determine the final cost

**3mx3m price is \$72.00 plus GST= \$80.00 Food Tents are \$120.00 + \$20.00 for electric**

**Gst included**

**For Payment.**

**Riverside Markets**

**BSB 034111**

**ACC 172302.**

**Please pay by Thursday**

**The \$20 fee for electric is for One 10 amp only per food stall**

smaller sites are on application

*Larger Tents and spaces prices to be negotiated with management*

### **Smoking**

In accordance with the Queensland Tobacco laws and workplace Health & Safety no smoking is permitted.

### **Riverside Management reserve the right to the following**

- The Manager can at any given time and without prior notice re-locate a stallholder to another position within the markets.
- Direct the stallholder to remove products from a stall.
- Direct the stallholder to undertake changes to a stall to reduce any perceived or real public risk.

### **Further the Manager reserves the right to remove or have removed a stallholder from Riverside Property should they**

- Fail to abide by the instruction of the manager or staff of Riverside Markets.
- Display any foul language, act in an offensive way or display violent or aggressive behaviour toward management, staff, other stallholders, customers or the general public.
- Fail to abide by the parking regulations.
- Fail to abide by any other guidelines or regulations as set out in this document.
- Be found to occupy a stall under the influence of illegal drugs or alcohol.

### **Every Marketeer must sign the Registration Form & agree to abide by these Riverside Market Guidelines.**

This market maintains and enforces a **No Counterfeit Products Policy**. At this market the proprietor and well know brand owners investigate any sale or purchase of Counterfeit Merchandise at this location. Offending vendors may be evicted

If you require clarification of any of these guidelines or further information please speak to the market manager 0415380771, email -mspeterhackworth@gmail.com or call the Peter Hackworth Group office on 07 3870 2807

COVID practices will also need to be put in place

office 0738702807 – Peter -0499 991228



53 ALBERT STREET  
CAR PARK, BRISBANE

**\$3** EVENING &  
**PARKING\*** WEEKEND

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**NO NEED TO BOOK ONLINE**

PARK ANYTIME WITH NO  
EARLY BIRD RESTRICTIONS

OPEN 24/7

\*\$3 evening entry is available after 4pm. Pricing, products and availability may vary without notice. Subject to space availability.



[WWW.FIRSTPARKING.COM.AU](http://WWW.FIRSTPARKING.COM.AU)



1300 178 727



[SALES@FIRSTPARKING.COM.AU](mailto:SALES@FIRSTPARKING.COM.AU)